



### FREQUENTLY ASKED QUESTIONS – GE Shares Vested Share Account

The GE Shares Vested Share Account has been set up to help you to continue to hold your shares after you have left the employment of GE.

This document is designed to explain how the Vested Share Account works and provide answers to the most commonly asked questions. Please take some time to read this document carefully.

Should you have any questions that are not covered in this document, please use the following contacts:

Email: [geshares@computershare.co.uk](mailto:geshares@computershare.co.uk)

Country	Telephone Number
Rest of the world (all countries apart from those listed below)	00 800 4334 4334
South Korea	00 308 440 107
India	00 800 440 1069 or 00 44 117 378 8470
Kuwait Qatar Slovakia Tunisia	00 44 117 378 8470
Poland	00 800 441 1526
Greece	00 800 4414 6190
Turkey	00 800 4488 20966
Thailand	001 800 441 3160
Indonesia	001 803 440 0428
Mexico	01 800 123 4879
Ireland	01 800 556 256
Hungary	0680 015 486
Japan	0061 800 4334 001 101 800 4334 4334 0041 010 800 4334 4334 0033 010 800 4334 4334
Egypt	0800 00 00 025
Germany	0800 082 6488
United Kingdom	0800 587 7284
The Philippines	1 800 1441 0125
Malaysia	1 800 808 018
Bahrain	800 047 52
Saudi Arabia	800 844 0944
Peru	0800-53464
Columbia	01-800-518-2530
United Arab Emirates	8000 444 1052

Postal address: **Computershare Plan Managers, Bridgwater Road, Bristol, BS99 6AP**

#### 1. What is a Vested Share Account?

A Vested Share Account ("VSA") is a nominee account managed by Computershare Plan Managers into which you can put shares which have vested from the Company share plans. The shares are held by Computershare Investor Services PLC.

**2. If I put shares into the VSA, does my name appear on the Company's share register?**

No. Shares held in the VSA are registered in the name of Computershare Investor Services PLC (the "Nominee") and it is that name which appears on the Company's share register.

Whilst you are not the "registered" holder of the shares, you are the "beneficial" holder of the shares which means you have full beneficial rights over the shares including the right to receive dividends and the right to direct the Nominee to vote on your behalf at the Company general meetings.

Dividends received in the VSA are automatically reinvested to buy further Company shares. Please refer to question 10 for more information on dividends.

**3. How are the shares held in the VSA?**

The shares are held in dematerialised form. This means they are held electronically, share certificates are not produced.

**4. How will I know how many shares I hold in the VSA?**

You can view your VSA shareholding, along with your other share plan holdings, at any time on the GE Employee Share Plan website at [geshares.ge.com](http://geshares.ge.com) (or via the internet at [www.computershare.com/geshareplans](http://www.computershare.com/geshareplans)). On this website, shares held in the VSA are referred to as Vested Share Account.

**5. Is there a minimum holding period for VSA shares?**

You are free to sell your shares at any time (subject to any restrictions placed on you by the Company's Share Dealing Code). There is no minimum or maximum holding period.

**6. When can I sell my VSA shares?**

You can sell your shares at any time. Please note that if you are automatically covered by the Company Share Dealing Code you will be required to obtain clearance to deal in advance of placing an instruction to sell your VSA shares.

**7. How do I sell my VSA shares?**

You can only sell your VSA shares via the GE Employee Share Plan website. Shares will be sold on the New York Stock Exchange and can be sold at any time during trading hours. If you submit an order to sell during these hours your order will normally be executed immediately. If you submit an order to sell outside of these hours, your order will be executed when the stock exchange re-opens.

**8. When selling my VSA shares can I specify a limit order?**

Yes, it will be possible to specify a limit order when you sell your VSA shares. You will need to enter the limit order price when you submit your order via the GE Employee Share Plan website. Please note, you will have the option to place a limit order for a whole number of shares when submitting a sales instruction online.

**9. How do I receive my sale proceeds?**

Your sale proceeds will be paid to the bank account that you specify at the time of placing your instruction to sell shares. In most cases you will receive your sale proceeds in three days following the sale of your shares.

**10. How do I receive dividends on my VSA shares?**

The Nominee receives cash dividends on your behalf and automatically reinvests this cash to buy further Company shares which themselves are held in the VSA on your behalf. You cannot elect to receive a cash dividend.

A commission fee of 0.35% is payable on dividends reinvested.

**11. Will I receive a dividend tax voucher?**

After each dividend payment, you will be sent an email by Computershare Plan Managers directing you to your personalised Tax Voucher on the "Correspondence" area of the GE Employee Share Plan

website. This Tax Voucher will show the amount of dividend received by the Nominee as well as the number of shares purchased by the Nominee, on your behalf, with this dividend.

**12. Do I have voting rights at annual general meetings?**

Yes. You do not have an automatic right to attend the Company general meetings but you can direct the Nominee to vote on your behalf at general meetings. Prior to general meetings, you will receive information from Computershare Plan Managers by email describing how you can direct the Nominee to vote on your behalf.

**13. Who is providing the VSA?**

GE has engaged Computershare Plan Managers to provide the VSA service. The terms and conditions are available to view under the "Plan Documentation" section of the Employee Share Plan website under "Vested Share Account".

**14. Can I transfer my shares out of the VSA?**

You can arrange for your shares to be transferred out of the VSA into direct registration service or a personal brokerage account. You can only do this via the Employee Share Plan website.

**15. What if I leave the Company, do I have to withdraw my shares from the VSA?**

Currently, there is no requirement for leavers to remove their shares from the VSA. The shares will remain in the VSA until such time that the leaver sells or transfers them. Leavers will still be able to access their accounts on the GE Employee Share Plan website and to sell their shares online should they wish to do so.

**16. Will I receive a statement in respect of my VSA shares?**

Each time a dividend is paid by the Company, you will be sent an email by Computershare Plan Managers directing you to the "Correspondence" area of the GE Employee Share Plan website. Here you will find a statement detailing the number of shares held in the VSA.

**17. What charges apply to the VSA?**

Selling shares	\$30
Annual administration fee (payable after February 2019)	\$50
For dividends reinvested	0.35%

**18. Will I have to pay tax when I sell my shares from the VSA or when I receive dividends?**

Further information on the tax consequences of selling your VSA shares and receiving dividend income on your VSA shares should be sought from your own financial advisor.

**19. Do I need to get clearance to deal if I want to sell my VSA shares?**

If you are automatically covered by the Company Share Dealing Code you will need to obtain clearance to deal prior to placing your instruction to sell your VSA shares.

**20. If I sell all of my shares out of the VSA (or transfer them), what will happen to my VSA account?**

If you sell all of your shares out of the VSA, your VSA account will remain open. If you want to close your account you will need to request this in writing to Computershare Plan Managers.

**21. Will the VSA run indefinitely?**

It is the Company's intention for the VSA service to be provided in the long-term. However, depending on the take-up rate and other factors, it may be necessary to withdraw the service in the future. You will be given plenty of notice of a withdrawal of the service.